

IBI-helpMe

Announcement

With this version, Windows XP and Vista will no longer be supported. Sorry for the inconvenience. Please refer to the [Microsoft End of support](#) for the operating systems specified above.

What is new?

Simplified configuration

The new IBI-helpMe Admin simplifies the configuration of IBI-helpMe with its intuitive user interface.

Jira connection

From now on, a Support Case can be sent directly to your Jira system.

Signed and obfuscated configuration

From now on, the configuration file will be signed to ensure its integrity. If required, the configuration file can also be obfuscated to prevent others to read it.

Configuration over HTTP/S

The configuration file can be loaded from an HTTP/S source if required.

Support Case with file attachments

User can add files to a Support Case if required.