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## IBI-helpMe

### **Announcement**

With this version, Windows XP and Vista will no longer be supported. Sorry for the inconvenience. Please refer to the [Microsoft End of support](#) for the operating systems specified above.

What is new?

## **Simplified configuration**

The new IBI-helpMe Admin simplifies the configuration of IBI-helpMe with its intuitive user interface.

## **Jira connection**

From now on, a Support Case can be sent directly to your Jira system.

## **Signed and obfuscated configuration**

From now on, the configuration file will be signed to ensure its integrity. If required, the configuration file can also be obfuscated to prevent others to read it.

## **Configuration over HTTP/S**

The configuration file can be loaded from an HTTP/S source if required.

## **Support Case with file attachments**

User can add files to a Support Case if required.